

## MARCH 19, 2020 UPDATE:

With the ever-changing environment surrounding the coronavirus (Covid-19), Farmers Bank and Trust has made the decision to close all bank lobbies effective Friday, March 20, 2020 for the safety of our customers and employees. However, we remain open for business with several options for serving all your banking needs.

You may call 870-763-8101 to talk to a loan officer or customer service representative for any of your banking needs. If we cannot help you via a phone call, we are accepting appointments in the main bank at 400 W. Main, Blytheville. You may also email us at [info@fibtby.com](mailto:info@fibtby.com) or contact via our Facebook or Twitter page.

All drive up locations are open normal hours for teller transactions.

If you have not already done so, please download the Farmers Bank mobile app by going to [www.farmersbankbly.com](http://www.farmersbankbly.com) on your mobile device and click on the banner for download. Then you can view transactions, check balances, transfer funds and more. As another option, you may drive up to one of our Personal Teller Machines (3824 E Main, Blytheville, 600 W. Moultrie, Blytheville or 55 Park Ave, Wilson) – PTM for short – and get a live, face-to-face video chat with one of our Personal Bankers.

From an PTM, you can:

- Withdraw from your checking/savings account
- Cash checks
- Deposit cash or checks to your checking/savings
- Make a loan payment
- Transfer funds

Our customer service center is available by phone at:

870-763-8101

Service Center Hours of Operation

8am-5pm Monday- Friday

At all Farmers Bank locations, we are taking additional measures to disinfect high-touch surfaces and are educating branch teams on best practices recommended by the Centers for Disease Control and Prevention. We encourage you to use our drive-through windows, ATMs and digital banking tools to conduct your banking business while minimizing your exposure to others.

Our thoughts go out to anyone who may be affected by the coronavirus. We continue to monitor this quickly evolving situation and make every effort to assist you. The well-being of our customers, employees, and communities is paramount.

Sincerely,  
Randy Scott

President and Chief Executive Officer  
Farmers Bank and Trust